

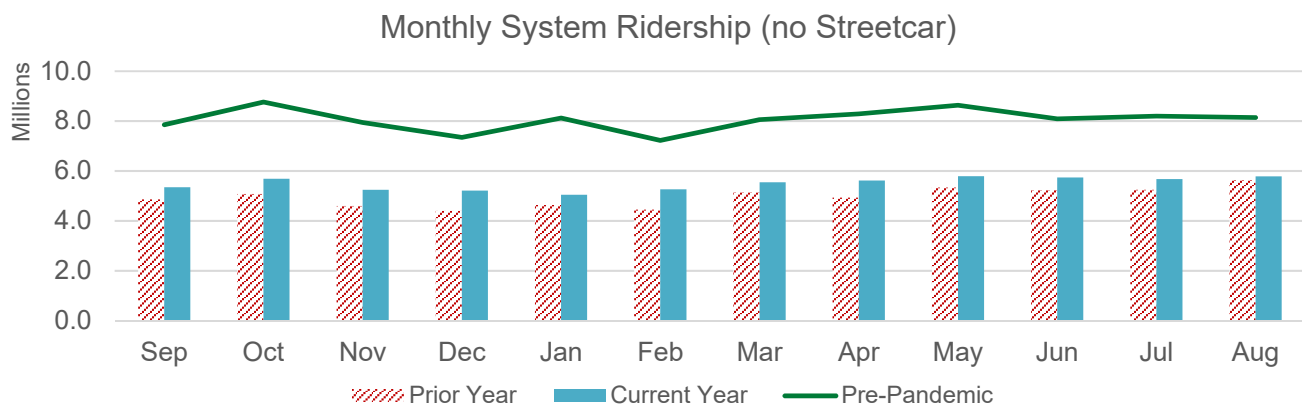
Date: September 18, 2024

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager Financial Systems
Budget & Forecast Department

Subject: August 2024 Monthly Performance Report

The monthly system-wide ridership increased 2.8% in August compared to the prior year. Passenger revenue increased by 11.1%, and the system costs per boarding increased by 6.1% from \$7.24 to \$7.68 compared to August 2023. The monthly Streetcar ridership increased by 21.7% compared to last year.



- Weekly system boardings increased 3.9% in August compared to the previous year. Weekly boardings increased by 4.1% on buses, 3.2% on MAX, 4.0% on WES, and 29.1% on LIFT/Cab.
- Weekday fixed route boardings were 201,567 in August, an increase of 2.2% compared to the prior year. Boardings increased by 2.4% on buses, 1.9% on MAX, and 3.5% on WES. Weekend fixed route boardings increased 10.6% on buses and 7.6% on MAX.
- The five MAX lines averaged 76,600 weekdays, 63,920 Saturdays, and 52,150 Sunday boardings in August. Weekday ridership on the five MAX lines averaged 32,240 on the Blue Line, 14,290 on the Red Line, 10,530 on the Yellow Line, 12,810 on the Green Line, and 6,730 on the Orange Line. Total MAX ridership increased 11.1% during the weekday peak, but decreased (4.0%) during weekday off-peak periods, resulting in a 1.9% increase in weekday MAX ridership.

The MAX weekend ridership increased by 8.1% on Saturday and 7.1% on Sunday.

The total MAX weekly ridership in August increased by 3.2% compared to last year.

4. Bus averaged 124,470 weekdays, 89,000 Saturdays, and 79,690 Sunday boardings in August. Bus ridership increased 9.1% during weekday peak periods, but decreased (2.2%) during weekday off-peak periods, resulting in a 2.4% increase in weekday bus ridership.

The bus weekend ridership increased by 8.4% on Saturday and 13.2% on Sunday.

The total weekly bus ridership in August increased by 4.1% compared to a year ago.

Bus weekly ridership increased 12.9% on frequent routes but decreased (14.4%) on non-frequent routes compared to last August.

5. WES averaged 497 daily boardings in August, a 3.5% increase compared to prior year. In August, WES operated with 5 late trains, zero trains out of service, zero missed pullouts, and two vehicle mechanical failures, resulting in 98.9% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 29.1% in August. The weekday and weekend boardings increased by 29.6% and 25.9%, respectively, compared to the prior year.
7. August passenger revenues were \$5.2 million, an increase of 11.1% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$6.55 to \$6.93, or 5.8%, compared to last August.
9. Weekday Streetcar boardings averaged 1,834 on A-Loop, 1,857 on B-Loop, and 5,843 on North South (NS) line in August. The weekday boardings increased by 10.9% on A-Loop, 23.9% on B-Loop, and 28.9% on NS compared to the prior year.

The Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 83.0%, 72.0%, and 77.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Aug 24	Aug 23	% Change	FY25-TD	FY24-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	34,370	40,800	-15.8%	34,090	40,060	-14.9%
Bus-Frequent Service*	<u>90,100</u>	<u>80,700</u>	11.6%	<u>89,540</u>	<u>79,160</u>	13.1%
Subtotal All Bus	124,470	121,500	2.4%	123,630	119,220	3.7%
MAX	76,600	75,200	1.9%	77,770	72,590	7.1%
Commuter Rail	<u>497</u>	<u>480</u>	3.5%	<u>483</u>	<u>480</u>	0.5%
Fixed Route Total	201,567	197,200	2.2%	201,883	192,290	5.0%
<u>Paratransit</u>						
LIFT& Cabs (No TNC)**	2,314	1,785	29.6%	2,283	1,796	27.2%
System Total	203,881	198,973	2.5%	204,166	194,086	5.2%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	210,200	245,500	-14.4%	206,335	241,690	-14.6%
Bus-Frequent Service*	<u>580,800</u>	<u>514,600</u>	12.9%	<u>571,145</u>	<u>507,840</u>	12.5%
Subtotal All Bus	791,000	760,100	4.1%	777,480	749,530	3.7%
MAX	499,100	483,800	3.2%	503,830	472,400	6.7%
Commuter Rail	<u>2,485</u>	<u>2,390</u>	4.0%	<u>2,413</u>	<u>2,418</u>	-0.2%
Fixed Route Total	1,292,595	1,246,280	3.7%	1,283,723	1,224,348	4.8%
Frequent Bus % of Total Bus	73.4%	67.7%	5.7%	73.5%	67.8%	5.7%
<u>Paratransit</u>						
LIFT & Cabs (No TNC)	13,388	10,369	29.1%	13,194	10,406	26.8%
System Total	1,305,983	1,256,649	3.9%	1,296,917	1,234,754	5.0%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$9.48	\$8.60	10.23%	\$9.67	\$8.49	13.90%
Bus-Frequent Service*	\$5.71	\$5.60	1.96%	\$5.87	\$5.54	5.96%
Subtotal All Bus	\$6.71	\$6.57	2.13%	\$6.88	\$6.49	6.01%
MAX	\$6.70	\$6.16	8.77%	\$6.31	\$5.61	12.48%
Commuter Rail	\$125.26	\$75.73	65.40%	\$105.26	\$62.98	67.13%
Fixed Route Total	\$6.93	\$6.55	5.80%	\$6.84	\$6.26	9.27%
<u>Paratransit</u>						
LIFT,Cabs &TNC	\$79.74	\$79.59	0.19%	\$81.76	\$72.16	13.30%
System Total	\$7.68	\$7.24	6.08%	\$7.60	\$6.89	10.30%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Aug 24	Aug 23	% Change	FY25-TD	FY24-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	201,567	197,200	2.21%	201,880	192,290	4.99%
Avg. Weekday Originating Rides	172,968	169,220	2.21%	173,270	164,990	5.02%
Monthly Boarding Rides/Rev. Hour	38.86	39.49	-1.59%	38.69	38.82	-0.34%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.88%	9.73%	0.15%	9.96%	10.56%	-0.60%
System Cost/Boarding Ride	\$8.93	\$8.36	6.82%	\$8.78	\$7.99	9.89%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$249.27	\$241.17	3.36%	\$244.03	\$226.59	7.70%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	88.18%	89.41%	-1.23%	88.75%	89.77%	-1.02%
Bus & Rail Maintenance Attendance	93.49%	94.48%	-0.99%	93.98%	94.93%	-0.96%
WES Maintenance & Admin Attendance	98.08%	99.44%	-1.36%	97.02%	98.61%	-1.59%
Weekly Boarding Rides Per Full Time Employee	379.9	402.4	-5.58%	379.6	397.5	-4.51%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	10,154	7,194	41.15%	9,203	7,353	25.16%
Bus Collisions/100,000 Miles	2.80	3.10	-9.68%	2.75	2.70	1.85%
Bus % Maintained Pullouts	99.98%	99.83%	0.15%	99.95%	99.85%	0.10%
Bus On-Time Performance(1)	86.90%	87.60%	-0.70%	86.80%	87.25%	-0.45%
MAX Car Miles/Svc Delay Defects(2)	9,962	7,444	33.83%	8,572	8,244	3.97%
MAX Collisions/100,000 Miles	0.50	2.20	-77.27%	1.90	1.90	0.00%
MAX % Maintained Pullouts	99.19%	97.25%	1.95%	98.95%	98.07%	0.87%
MAX On-Time Performance(1)	80.40%	82.20%	-1.80%	77.35%	84.10%	-6.75%
WES Miles/Relevant Failure	3,234	6,762	-52.17%	6,468	6,321	2.33%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	97.83%	2.17%	100.00%	98.84%	1.16%
WES On-Time Performance(1)	98.90%	97.10%	1.80%	98.55%	95.80%	2.75%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Aug 24	Jul 24	Aug 23	This Year	Prev. Year
Average Weekday Ridership					
A-Loop Boardings	1,834	1,909	1,654	1,835	1,687
B-Loop Boardings	1,857	1,901	1,499	1,810	1,555
North South Line Boardings	5,843	6,174	4,533	5,333	4,482
Average Weekend Ridership					
A-Loop Boardings	3,305	3,593	2,504	2,986	2,751
B-Loop Boardings	3,052	3,154	2,547	2,703	2,530
North South Line Boardings	7,226	7,962	6,563	6,700	6,103
Average Weekly Ridership					
A-Loop Boardings	12,475	13,138	10,774	12,160	11,187
B-Loop Boardings	12,337	12,659	10,042	11,751	10,303
North South Line Boardings	36,441	38,832	29,228	33,366	28,512
Monthly Ridership					
A-Loop Boardings	55,395	58,380	48,058	52,715	48,440
B-Loop Boardings	54,854	56,354	44,665	50,894	44,623
North South Line Boardings	161,421	172,829	130,511	144,250	123,212
A-Loop Boardings/Rev Hour	33.6	35.4	29.1	32.6	30.1
B-Loop Boardings/Rev Hour	33.9	34.8	27.4	32.0	28.2
North South Boardings/Rev Hour	57.5	61.5	46.3	52.5	45.1
System Boardings/Rev Hour	44.7	47.3	36.6	41.7	36.5
Service					
Vehicle Revenue Hours	6,077	6,077	6,101	5,950	5,930
Vehicle Revenue Miles	33,272	33,272	33,495	32,649	32,644
Service Quality					
A-Loop On-Time Performance	83.00%	83.00%	75.00%	80.25%	83.08%
B-Loop On-Time Performance	72.00%	72.00%	73.00%	71.83%	79.50%
North South On-Time Performance	77.00%	77.00%	71.00%	75.67%	81.17%
Operator Attendance	89.02%	92.02%	88.87%	88.81%	89.56%
Excused Absence	0.22%	0.55%	0.38%	0.26%	0.57%
Family Leave	3.78%	3.26%	1.95%	2.93%	2.74%
Unexcused Absence	0.07%	0.05%	0.00%	0.09%	0.12%
Sick Leave	6.20%	3.87%	3.40%	5.72%	4.48%
Industrial Injury	0.31%	0.00%	5.08%	1.81%	2.10%
Contractual Absence	0.41%	0.25%	0.31%	0.37%	0.44%
Maintenance Attendance	85.95%	92.25%	95.11%	94.64%	92.08%
Excused Absence	0.31%	0.00%	0.00%	0.09%	0.10%
Family Leave	13.35%	6.28%	3.80%	3.44%	4.58%
Unexcused Absence	0.00%	0.35%	0.00%	0.20%	0.07%
Sick Leave	0.39%	1.12%	1.09%	1.49%	3.10%
Industrial Injury	0.00%	0.00%	0.00%	0.00%	0.03%
Contractual Absence	0.00%	0.00%	0.00%	0.14%	0.04%
Overall Attendance	88.26%	92.08%	90.46%	90.19%	90.17%

(1) Streetcar is owned by the City of Portland and Operated by TriMet